

Day 4: Culture, organisation and wellbeing

Thursday 10 December 2020

Venue: Remo Conference

Please note this is a virtual conference, [click here](#) for registration details.

AGENDA

9:00 AM	Conference opens with virtual networking*
9:15 AM	Introduction & housekeeping
9:30 AM	Positive Qualities Liz Hoskin, Director of Positive Qualities, look at ways of supporting our people in an ever-changing world. Liz looks at the change in how businesses are operating and changing due to the pandemic.
10:00 AM	BW Training Lenny Bedoyan Director of BW Training talks about mental health and wellbeing. How do we support our people during these incredibly difficult times?
10:30 AM	Virtual networking*
10:45 AM	Company Net Gain practical insights and lessons learned from Microsoft Teams implementation. Featuring case studies from several public sector organisations.
11:15 AM	South Hams District Council and West Devon Borough Council Mike Ward Head of IT talks about major organisational change and what is like to come out the other side and implement the changes after the consultants have gone. What is it really like and what do you need to look out for?
11:45 AM	Virtual networking
12:00 PM	Cairn Housing Association Cairn Housing Association will share how they transformed from an office-based organisation, to digital home-working with an increase in tenant support. Hear how this team increased home/work life balance flexibility and transitioned to digital-only contact after 3.30pm without complaints or loss of customer focus.
12:30 PM	Ministry of Housing, Communities and Local Government (MCHLG) Sam Villis talks about mental health and wellbeing.

Speaker profiles

Liz Hoskin

Director

Positive Qualities

Liz has spent the last 20 years learning everything there is to know about behaviour change and its impact on creating a positive culture where everyone thrives



Lenny Bedoyan

Director

BW Training

CIPD qualified trainer with 18 years experience in soft skills & behavioural training. Qualified NLP coach & practitioner with extensive business & life coaching experience.



Iain McIntyre

Public Sector Director

Company Net

Iain develops public sector business within CompanyNet. He previously held senior positions at NHS Health Scotland and Scottish Enterprise.



Maria Botha-Lopez

Customer Engagement Lead

Company Net

Maria is responsible for designing digital workplace solutions to fit our customers' employees and culture. Her background is in project delivery for non-profit, healthcare and membership organisations.



Mike Ward
Head of IT
South Hams District Council and West Devon
Borough Council

IT management and service delivery. Responsible for Application Development, Application Support, Infrastructure, Networking, Security and Telephony.



Neil Golightly
Business Services Manager
Cairn Housing

Business Services Manager at Cairn Housing Association with responsibility for leading development of marketing and communications, digital services to customers, customer engagement, community development and the Cairn Connect contact centre.



Sam Villis
Collaboration Lead, Local Digital Collaboration Unit,
Digital Directorate at Ministry of Housing
Communities and Local Government

A digital professional and established Civil Servant of almost 6 years across Cabinet Office, Government Digital Service, Ministry for Housing, Communities and Local Government.

